



COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY – DOWNEY, CALIFORNIA 90242

(562) 940-2501



JERRY E. POWERS
Chief Probation Officer

October 13, 2015

TO: Supervisor Michael D. Antonovich, Mayor
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe

FROM: Jerry E. Powers
Chief Probation Officer

JA

SUBJECT: **SENTINEL OFFENDER SERVICES, LLC, ADULT ELECTRONIC MONITORING PROGRAM (ITEM 27, AGENDA OF NOVEMBER 26, 2013)**

On November 26, 2013, on motion by Supervisor Michael D. Antonovich, your Board directed the Chief Probation Officer to provide monthly contract compliance reports of the contract held by Sentinel Offender Services, LLC for the Electronic Monitoring (EM) Program.

This is the September 2015 progress report on the EM Program overseen by Probation's Pretrial Services and contracted with Sentinel Offender Services, LLC.

Active Case File

During the week of September 1, 2015, Pretrial Services Division (PTS) conducted a review of 41 (15%) of the 267 active cases at Sentinel's Branch Offices. Based on our review, all 41 (100%) were in compliance with the approved Contract Payment Scale on participant fees.

Equipment Functionality

A review was also conducted that included participants' equipment functionality. Out of the 41 cases, there were no significant concerns regarding equipment functionality.

Case Documentation

Out of the 41 cases reviewed, one (2%) case file did not have the proper documentation. The participant's initials were missing from pages 2, 3, 4, and 6 of the client's contract packet. Sentinel has been notified and will take appropriate action.

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Participant Compliance Check

On September 3, 2015, PTS completed a random telephone compliance check of 30 (11%) of the 267 active cases. Of the 30, 26 (87%) were in compliance with their schedules and four (13%) were not in compliance (unable to reach at home). All four non-compliant participants were at home based on their activity report (electronic monitoring data) but did not answer their phones. Sentinel will issue a Non-Compliance Notice to the four individuals that did not answer their phones.

Participant Complaints

On September 3, 2015, we randomly attempted to contact 30 active participants. Of this group, we were able to contact 26 participants. All 26 (100% of those contacted) did not express any concerns or complaints with Sentinel's service delivery.

Abscond Report

On September 9, 2015, we conducted a review of all participants listed on Sentinel's Abscond Report for August 5, 2015 to September 1, 2015. The report contained 16 names. Of these, all 16 (100%) were appropriately reported by Sentinel within the required guidelines.

Non-Compliance Report

On September 9, 2015, we conducted a review of all participants listed on Sentinel's Non-Compliance Report for August 5, 2015 to September 1, 2015. The report contained 98 names. Of these, 97 (99%) were reported by Sentinel within the required guidelines. However, one (1%) did not conform to the reporting requirements. The one identified as non-compliant was not entered in the Sentinel database by 5:00 p.m., the next business day. The notification was entered six hours and 36 minutes late. Sentinel has been advised of this compliance issue and states that they will take corrective action.

Meeting with Sentinel

On September 16, 2015, we will meet with Sentinel to discuss the results of our September 2015 review.

Please contact me if you have any questions or need additional information or your staff may contact Bureau Chief Ed Johnson, at (818) 756-4723.

JEP:MEP:REB:ed

c: Sachi A. Hamai, Chief Executive Officer
Patrick Ogawa, Acting Executive Officer, Board of Supervisors
Mary C. Wickham, Interim County Counsel
Sheila Williams, Senior Manager, Chief Executive Office
Justice Deputies